You could get the keg returned and refunded by following the steps below:

- 1) Contact your rep for the brewery and make sure they will agree to take the kegs back.
- 2) When the keg is picked-up from your establishment, you must receive the proper paperwork from the delivery/pickup staff.
- 3) Scan the document received and send a copy to the address <u>Breweries@anbl.com</u> at Alcool NB Liquor, explaining the reason for the return.
- 4) The staff at ANBL will request a Credit Note from the brewery, referring to the codes on the paperwork scanned in step 3
- 5) ANBL staff will refund the money on your credit card once the credit note received at their end.